

Profile

- An accomplished education, training and technical writing professional who has worked with medical and non-medical technology companies, consulting firms and academic institutions
- Particular strengths in areas of:
 - strategic planning
 - program design
 - instructional design
 - technical writing
- Excellent team player with the creativity, logic and attention to detail needed for designing, developing and implementing effective education and training programs, as well as providing technical documentation

Consulting Experience

Medtronic Neurological and Spine

- Write implantable and programmable device physician instructions-for-use for global markets
- Write patient user guides

Medtronic Gastroenterology and Urology

- Write implantable and programmable device physician instructions-for-use for global markets
- Developed physician education and training materials

Sage Health Management Solutions

- Provided technical content support for web-based physician order entry system for radiologists, insurance payers and patients

American Medical Systems

- Designed, developed, implemented and evaluated training programs for physicians
- Provided classroom-based and Web-based training for domestic and international sales force, clinical specialist, and distributors

Other Professional Experience

American Medical Systems (2000-2002)

- Designed programs from individual preceptor training to large, national programs such as a three-day residents' seminar for more than 100 participants
- Provided on-call technical assistance for physicians and operating room staffs concerning device use during implant surgeries

Medtronic Neurological (1991-2000)

- Designed, developed, managed, implemented and evaluated professional development programs (CME & non-CME) for physicians
- Worked with key pain management fellowship directors from major US programs to develop Medtronic interventional therapy curriculum

MTS Systems (1985-1991)

- Developed hardware and software documentation for computerized, electromechanical, and servohydraulic test and manufacturing systems

Sedna Corporation (1985-1991)

- Served as documentation and training director for software firm founded with five research colleagues from the University of Minnesota

University of Minnesota (1985-1991)

- Provided documentation and training for National Library of Medicine sponsored minicomputer-based integrated library system research project for the Biomedical Library and U.S. Central Intelligence Agency Library

Education

- M.Ed., University of Minnesota (1995)
- B.A., University of Minnesota (1976)

Professional Associations

- American Society for Training and Development
- International Society for Performance Improvement
- Society for Technical Communications
- American Medical Writers Association
- European Medical Writers Association